

EXAMPLE. Letter substantially equivalent to example will be used to communicate purpose of program and initial inquiry regarding property access. It is possible that specific conditions unique to the property or owner could require modifications to this example letter.

<Date>

<Owner Name>

<Owner Address>

<City>, <State> (Zip Code)

Re: Midland Area Soils Corrective Actions

<Parcel ID>

<Parcel Address>

To <Owner Name>,

Earlier this year, The Dow Chemical Company (Dow) and the Michigan Department of Environmental Quality (DEQ) entered into an agreement to conduct cleanup within the City of Midland. These actions include soil sampling and soil removal and restoration activities. Dow is required to conduct soil sampling to determine if cleanup is necessary for your property. **We are asking your permission to access your property for the purpose of sampling the soils.**

Sampling will consist of the collection of soil cores from your property(ies). These cores will be 1-inch wide and approximately 6-inches deep and will be collected using hand held equipment. The soil will be submitted for laboratory analysis of dioxin. You will receive a letter providing the results of the sample for your property. In cases where analysis confirms dioxin concentrations exceed 250 parts per trillion (ppt), the landowner will be contacted to schedule an appointment with a representative of Dow to discuss the potential cleanup for your property(ies). Please find attached to this letter additional information on the sampling plan for your property.

If you have any questions or concerns on the sampling plan for you property please contact <Dow Representative> at 989-631-2270. We would be glad to meet with you by phone, in person at the Midland Resolution Center or at your home at your convenience to explain the sampling, answer any questions and address any specific concerns you may have. You may also contact DEQ staff at 1-517-335-4799.

We encourage you to participate in this program. If you are ready to participate, please complete and return the attached agreement to the Midland Resolution Center in the enclosed postage paid envelope by Month, Date, 2012. Your participation is completely voluntary.

If you decide not to participate, please also indicate that decision on the enclosed form and return to **Midland Resolution Center in the enclosed postage paid envelope.** Dow is obligated to try several times through various means (phone, home visits, etc.) to contact you to explain your options and attempt to obtain access. If you do not want to participate, please let us know.

Thank you for your attention to this matter. We look forward to working with you.

Sincerely,

<Dow Leader>

<Title>

The Dow Chemical Company

Enclosures

cc: MDEQ

EXAMPLE. Letter substantially equivalent to example will be used to communicate the need for a response from the property owner regarding property access (accept or decline). It is possible that specific conditions unique to the property or owner could require modifications to this example letter.

<Date>

<Subject Property Owner's name>

<Owner Address>

<City, State, Zip Code>

SUBJECT: Letter regarding Property Access

<Property Address>

<Parcel ID>

Dear <Subject Property Owner's name>:

In XXXXX 2012, you should have received a letter from The Dow Chemical Company (Dow) regarding permission to access your property(ies) for the purposes of soil sampling. Copies of these letters are attached. Under an agreement between Dow and the Michigan Department of Environmental Quality (DEQ), Dow is obligated to contact property owners and request permission to conduct soil sampling activities on their property(ies). Dow has made several attempts to contact you via phone regarding the letter and access for soil sampling but was unsuccessful or we do not have a current telephone number for you and have attempted visiting you at your home.

Dow is required to document your choice to accept or decline participation in the soil sampling program. Whatever your choice, we will respect it; however, it is important that we document your choice. Please indicate on the attached form whether or not you grant or decline access and return it in enclosed postage paid envelope. If you have any questions regarding the letter or the attached document, please contact < Dow Representative> at the Midland Resolution Center at 989-631-2270. You may also contact DEQ staff at 1-517-335-4799.

Sincerely,

<Dow Leader>

<Title>

The Dow Chemical Company

Enclosures

cc: MDEQ

EXAMPLE. Letter substantially equivalent to example will be used to communicate that sample result indicates that no further action is necessary for the property. It is possible that specific conditions unique to the property or owner could require modifications to this example letter.

<Date>

<Subject Property Owner's name>

<Owner Address>

<City, State, Zip Code>

SUBJECT: Notice of Sampling Results

<Property Address>

<Parcel ID>

To <Subject Property Owner's name>:

The Dow Chemical Company (Dow) is conducting cleanup within the City of Midland and has been testing soil surrounding the Michigan Operations Facility. As part of an agreement between Dow and the Michigan Department of Environmental Quality (DEQ), and with your permission soil was collected from your property located at _____. The test result of the sample has been used to determine if your property requires cleanup.

The result for your property is ____ parts per trillion (ppt) dioxin. The action level for cleanup is 250 ppt dioxin and is based on direct contact exposure to soils. **The result for your property was less than 250 ppt dioxin and therefore, no cleanup is required.**

This concludes Dow's activities at your property. You will receive a letter from the MDEQ confirming that no cleanup is required for your property and this matter is closed. If you would like detailed information about your test results, please contact the Midland Resolution Center at 989-631-2270. You may also contact DEQ staff at 1-517-335-4799.

Sincerely,

<Dow Leader>

<Title>

The Dow Chemical Company

Enclosures

cc: MDEQ

EXAMPLE. Letter substantially equivalent to example will be used to communicate that sample results indicate that remedy is necessary. It is possible that specific conditions unique to the property or owner could require modifications to this example letter.

<Date>

<Subject Property Owner's name>

<Owner Address>

<City, State, Zip Code>

SUBJECT: Notice of Sampling Results

<Property Address>

<Parcel ID>

To <Subject Property Owner's name>:

The Dow Chemical Company (Dow) is conducting cleanup activities within the City of Midland and has been testing soil surrounding the Michigan Operations Facility. As part of the agreement between Dow and the Michigan Department of Environmental Quality (DEQ), and with your permission, a soil sample was collected from your property located at _____. The test result of the sample has been used to determine if your property requires cleanup.

The test result for your property is ____ parts per trillion (ppt) dioxin. The action level for cleanup is 250 ppt dioxin and is based on direct contact exposure to soils. **The result for your property is greater than 250 ppt dioxin and therefore, Dow is obligated to offer cleanup.** Cleanup includes:

- Soil removal and replacement to a depth of 12 inches;
- Preservation of non-replaceable plants and mature trees;
- Restoration of lawns and landscaping; and
- Monitoring and maintenance until the lawn is established

Please find attached additional information describing the cleanup and your options.

Within **10** days of the mailing of this letter, <INSERT REP NAME> will be contacting you on behalf of Dow requesting a meeting to discuss the cleanup, your options, answer any questions and review your unique property features. If you have any questions or concerns or would like detailed information on your test results, please contact the Midland Resolution Center at 989-631-2270. You may also contact DEQ staff at 1-517-335-4799.

Sincerely,

<Dow Leader>

<Title>

The Dow Chemical Company

Enclosures

cc: MDEQ

EXAMPLE. Letter is substantially equivalent to example will be used to communicate that while sample result indicates that remedy is necessary, the owner has declined cleanup at this time. It is possible that specific conditions unique to the property or owner could require modifications to this example letter.

<Date>

<Subject Property Owner's name>

<Owner Address>

<City, State, Zip Code>

SUBJECT: Notice of Sampling Results
<Property Address>
<Parcel ID>

To <Subject Property Owner's name>:

The Dow Chemical Company (Dow) is conducting cleanup activities within the City of Midland and has been testing soil surrounding the Michigan Operations Facility. As part of the agreement between Dow and the Michigan Department of Environmental Quality (DEQ), soil was collected from your property located at _____. The result has been used to determine if your property requires cleanup.

In a letter dated _____, you were notified that the result for your property is _____ parts per trillion (ppt) dioxin. The action level for cleanup is 250 ppt TEQ and is based on direct contact exposure to soils. The result for your property was greater than 250 ppt TEQ and therefore, Dow is obligated to perform a cleanup of your property.

Upon notification of these test results and a review of your cleanup options and potential obligations you declined to allow the cleanup for your property or chose to defer the cleanup for a period of time. You or future property owners will continue to have the option to have the cleanup performed at a later date. You may decide to participate at any time. You may be contacted by mail periodically to remind you that your property is eligible for a cleanup.

As the property owner, until cleanup has been completed; you may have certain obligations under Michigan Law, which are summarized in the attachment to this letter.

If you have any questions, concerns or wish to discuss future implementation of corrective action on your property please contact the Midland Resolution Center at 989-631-2270 or DEQ staff at 1-517-335-4799.

Sincerely,

<Dow Leader>

<Title>

The Dow Chemical Company

Enclosures

cc: MDEQ

EXAMPLE. Letter substantially equivalent to example will be used to communicate that corrective actions are completed for a property. It is possible that specific conditions unique to the property or owner could require modifications to this example letter.

<Date>

<Owner Name>

<Owner Address>

<Owner City>, < Owner State> <Owner Zip Code>

RE: Corrective Actions Completion

Location: <Property Address>
<Parcel ID>

Dear <Name of Property Owner>,

The Dow Chemical Company has completed the agreed upon cleanup as outlined in the attached cleanup agreement. The actions completed on your property included:

- Soil removal and replacement to a depth of 12 inches
- Restoration of landscaping and lawns, including:
 - <Insert property specific information>

Dow will work with you to maintain the new lawn and plants until they are established. For your property, this included <Insert property specific information>. A meeting will be set with you to review the status of the lawn and determine whether the lawn is established in <> months of the mailing of this letter.

This concludes the activities conducted at your property, aside from maintaining the lawn until established. By early next year, you will receive a letter from the MDEQ confirming that remedy is complete for your property and this matter is closed.

If you have any questions or concerns associated with these activities or ongoing yard maintenance please contact the Midland Resolution Center at 989-631-2270. You may also contact DEQ staff at 1-517-335-4799.

Sincerely,

<Dow Leader>

<Title>

The Dow Chemical Company